

MBIT Technologies is an Australian-based VoIP provider that provides voice services to end users in the United States via Voip.MS. We are committed to preventing the origination of illegal robocalls from our customers and ensuring compliance.

MBIT Technologies implements a rigorous screening process for all new customers prior to service activation:

- **Identity Verification:** We require and verify valid billing addresses and primary contact information for all clients.
- **Authentication:** We perform email and phone verification to ensure the legitimacy of the account holder.
- **Risk Assessment:** We do not provision service to entities that exhibit suspicious behaviour or are identified as high-risk during the onboarding phase.

MBIT Technologies does not own or control the underlying network infrastructure required to perform STIR/SHAKEN Implementation, therefore;

- All PSTN call origination and STIR/SHAKEN digital signing are performed by our US-based upstream carrier, **VoIP.ms**.

MBIT Technologies maintains a strict zero-tolerance policy regarding the use of our platform for illegal robocalling or deceptive spoofing.

- We monitor for unusual traffic patterns and investigate any reported misuse.
- Any account found to be generating high-risk, illegal, or non-compliant traffic is subject to immediate service suspension.

MBIT Technologies is committed to responding to all requests from US law enforcement within 24 hours (Time zone dependant). Voip.MS should maintain call records sufficient to identify the source of any traffic traversing our network.

For inquiries regarding robocall mitigation or compliance, please contact:

Mark Brooker Director, MBIT Technologies

Email: mark@mbit.com.au