

Robocall Mitigation Program Description

MySky Solutions LLC

FRN: 0038004693

DBA: Atlantis Technology

MySky Solutions LLC provides interconnected VoIP services to business end users utilizing a hosted IP telephony platform. The company does not operate facilities and utilizes third-party wholesale carriers for PSTN interconnection.

All outbound calls originated by MySky Solutions LLC customers are currently authenticated using the STIR/SHAKEN framework through upstream carrier implementation. The company is in the process of completing its own STIR/SHAKEN implementation, including:

- Filing FCC Form 499-A
- Applying for assignment of an Operating Company Number (OCN)
- Registering with the STI-Policy Administrator for issuance of an SPC token
- Procuring a STIR/SHAKEN certificate for direct signing

Upon issuance of the OCN and SPC token, MySky Solutions LLC will deploy its own STIR/SHAKEN certificate and assume direct signing responsibilities for all originated traffic.

In addition, MySky Solutions LLC maintains a robocall mitigation program consistent with 47 CFR § 64.6305, which includes:

- Know-Your-Customer (KYC) procedures prior to service activation
- Verification of business identity and authorized users
- Monitoring of traffic patterns for suspicious or anomalous behavior
- Prompt investigation of any traceback requests
- Commitment to respond fully and within 24 hours to requests from the FCC, law enforcement, and the Industry Traceback Consortium
- Immediate suspension or termination of customers engaged in illegal robocall activity

MySky Solutions LLC is committed to full compliance with FCC STIR/SHAKEN and robocall mitigation requirements and will update its Robocall Mitigation Database certification upon completion of its direct STIR/SHAKEN implementation.