

Cajun Broadband, Inc.

PO Box 312
Cade, LA 70519

Robocall Mitigation Plan

Cajun Broadband, Inc. is a reseller of hosted VoIP services provided by PayG LLC dba SkySwitch (RMD0002940) and does not have the capability to independently implement STIR/SHAKEN protocols. PayG LLC dba SkySwitch has implemented STIR/SHAKEN authentication within its IP voice networks.

Cajun Broadband, Inc. has not been prohibited from filing a certification in the FCC Robocall Mitigation Database.

Cajun Broadband, Inc., nor any of its executives or principals, has a history of enforcement actions related to illegal robocalls, TCPA violations, TSR violations, or related state law violations.

We implement affirmative and effective measures to prevent the origination or transmission of illegal robocalls as outlined below.

Know Your Customer (KYC)

Cajun Broadband follows industry best practices for vetting customer identity consistent with the recommendations of the NANC Call Authentication Trust Anchor Working Group.

Traceback Cooperation

Cajun Broadband responds promptly to all traceback requests from the FCC, law enforcement agencies, and the registered traceback consortium and cooperates fully in investigating and stopping illegal robocallers.

STIR/SHAKEN Implementation

Cajun Broadband resells voice services hosted on VoIP platforms provided by PayG LLC dba SkySwitch and does not independently implement STIR/SHAKEN. PayG LLC dba SkySwitch has implemented STIR/SHAKEN protocols within its IP voice networks (RMD0002940).

Robocall Mitigation Program

Cajun Broadband relies on monitoring systems provided by PayG LLC dba SkySwitch to monitor outbound voice traffic in real time and prevent the origination of illegal robocalls.

- Fraud Detection – Detection of high-volume robocalling, spoofing, and spam call activity.
- Subscriber Notification – Caller ID Name override warnings for suspicious calls.
- Call Blocking Support – Accurate identification and blocking of fraudulent calls pursuant to the TRACED Act (2019).
- Business Number Verification – Registration of legitimate business numbers to prevent unintentional call blocking.
- Caller ID Name Service – Integration of Caller ID name lookup services including robocall mitigation.
- Do Not Call Compliance – Compliance with FTC Do Not Call Registry rules.

Call Abuse Policy

Any call originated on the Cajun Broadband network is subject to inspection and investigation if the call is suspected of being fraudulent, abusive, or illegal. Calls meeting these criteria will be blocked. If such activity is repeated or excessive, the subscriber may be disconnected from the Cajun Broadband network, may be subject to further investigation by the FCC for enforcement of the TRACED Act, and may be subject to fines or penalties imposed by the FCC or appropriate jurisdictional authority.