

Robocall Mitigation Program Description

Company Name: Eclipse IT VoIP, Inc.

FRN: 0038023685

Date: 2/16/2026

1. Overview

Eclipse IT VoIP, Inc. has implemented a robocall mitigation program designed to prevent the origination and transmission of illegal robocalls in compliance with 47 CFR § 64.6305 and related FCC rules.

2. Customer Verification Procedures

Before providing service, we verify the identity of our customers through business registration validation, identity confirmation, and review of the intended use of our services. We reserve the right to deny service to customers who fail to provide sufficient information.

3. Traffic Monitoring

We monitor outbound call traffic for suspicious or anomalous patterns, including:

- High-volume calling activity
- Short-duration calls
- Sequential or automated dialing patterns
- Use of invalid, unallocated, or spoofed numbers

Traffic determined to be potentially unlawful is investigated promptly.

4. Traceback Cooperation

We respond promptly to traceback requests from the Industry Traceback Group and law enforcement agencies. We cooperate fully with investigations related to suspected illegal robocall activity.

5. Enforcement Actions

If a customer is found to be transmitting illegal robocalls, we may take immediate action, including:

- Warning and corrective action requirements
 - Temporary suspension of service
 - Termination of service
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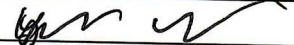
6. Ongoing Compliance

This robocall mitigation program is reviewed periodically to ensure continued compliance with FCC requirements.

Authorized Representative:

Name: Lee Baker

Title: CEO

Signature: 

Date: 2/16/20