

i4C Technology Group, LLC
Robocall Mitigation Program



i4C Technology Group, LLC (“i4C”) provides interconnected VoIP services to business customers. i4C utilizes an upstream carrier that has implemented STIR/SHAKEN authentication across its network.

All calls originated by i4C customers are subject to the following mitigation practices:

1. **Customer Vetting** – i4C verifies the identity and legitimacy of all customers prior to service activation. Business documentation and contact verification are required.
2. **Acceptable Use Policy** – All customers agree contractually to comply with federal and state laws prohibiting illegal robocalling, caller ID spoofing, and fraudulent telecommunications practices.
3. **Traffic Monitoring** – i4C monitors call traffic patterns for unusual volume spikes, short duration bursts, or suspicious calling behavior.
4. **Account Suspension Authority** – i4C reserves the right to immediately suspend or terminate any account engaged in illegal robocalling or suspicious activity.
5. **Traceback Cooperation** – i4C commits to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement, and industry traceback consortiums.
6. **Upstream Carrier STIR/SHAKEN Implementation** – i4C relies on its upstream carrier’s implementation of the STIR/SHAKEN authentication framework to ensure call authentication and attestation.

This program is reviewed periodically and updated as necessary to remain compliant with FCC regulations.