

Robocall Mitigation Program Description

D.A. Rau & Associates LLC

FRN: 0038023339

Date: 2026-02-13

Overview

D.A. Rau & Associates LLC is an interconnected VoIP provider serving retail end users. The company obtains DID numbers and SIP trunking services from an upstream carrier (voip.ms) and provides IP-based voice service to customers. The company does not operate its own switching facilities or directly interconnect with the PSTN. All calls originated by customers are subject to this Robocall Mitigation Program.

STIR/SHAKEN Status

D.A. Rau & Associates LLC does not directly implement the STIR/SHAKEN authentication framework. Authentication and call signing are performed by the upstream carrier. The company retains responsibility for compliance with FCC robocall mitigation rules and maintains the procedures described below consistent with 47 CFR § 64.6305.

Robocall Mitigation Measures

Customer Verification: Requires valid customer identification and contact information; maintains billing and payment records; reviews new accounts for risk indicators; does not knowingly provide service to entities engaged in illegal robocalling.

Traffic Monitoring: Monitors outbound calling patterns for unusual or excessive activity; reviews high-volume, short-duration, or sequential dialing patterns; investigates complaints; may suspend, block, or terminate service if suspicious activity is detected.

Traceback Cooperation: Commits to respond fully and within 24 hours to traceback requests from the FCC, law enforcement, or the Industry Traceback Group; cooperates in identifying and stopping illegal robocall traffic; maintains accurate contact information in the Robocall Mitigation Database.

Principals, Affiliates, Subsidiaries, and Parent Companies

D.A. Rau & Associates LLC is privately owned and operated. The company has no parent company, subsidiaries, or affiliated telecommunications providers.

Enforcement and Review

If a customer is determined to be originating illegal robocalls, D.A. Rau & Associates LLC will take immediate corrective action, including suspension or termination of service and cooperation with appropriate authorities. The company periodically reviews its policies to ensure continued compliance with applicable FCC requirements.