

Robocall Mitigation Program – Zarcom Inc

Zarcom Inc is a non-facilities-based VoIP reseller. The company does not operate its own switching infrastructure, does not control the underlying network, and does not have the technical capability to implement STIR/SHAKEN. All call authentication and STIR/SHAKEN signing is performed exclusively by the upstream carrier(s).

Zarcom Inc maintains a robocall mitigation program that includes:

- Accepting only verified customers and requiring valid identification.
- Monitoring for suspicious traffic patterns and terminating abusive accounts.
- Responding to traceback requests from the FCC, law enforcement, and the Industry Traceback Group within 24 hours.
- Cooperating fully with upstream carriers to prevent illegal robocall traffic.

Zarcom Inc complies with 47 CFR § 64.6305(a) and qualifies for exemption from STIR/SHAKEN implementation under 47 CFR § 64.6301(a).