

Robocall Mitigation Program Description

ReLite LLC and its affiliates

4092 Dayton Xenia Rd

Dayton, Ohio 45432

FRN: [Insert FRN]

Date: February 13, 2026

1. Company Role in Call Flow

ReLite LLC provides VoIP services to business customers as a reseller utilizing the network and switching infrastructure of its upstream provider, SkySwitch.

ReLite LLC does not directly interconnect with the PSTN and does not operate as a facilities-based carrier. All PSTN origination and termination services are provided through SkySwitch and its underlying carrier partners.

2. STIR/SHAKEN Implementation Status

ReLite LLC relies on SkySwitch and its underlying carrier partners for STIR/SHAKEN call authentication.

SkySwitch has implemented STIR/SHAKEN signing and verification in accordance with FCC regulations. Calls originated by ReLite LLC customers are signed by the originating carrier based on attestation policies and number validation procedures.

ReLite LLC does not independently sign calls but ensures all customer numbers are valid and properly provisioned through its upstream provider.

3. Robocall Mitigation Practices

ReLite LLC maintains the following mitigation controls to prevent the origination of illegal robocalls:

A. Customer Vetting (KYC Controls)

- Business identity verification prior to service activation
- Collection of legal business name, EIN (where applicable), and physical address
- Validation of authorized DID usage

- Prohibition of caller ID spoofing

B. Number Validation Controls

- Customers may only originate calls using assigned and validated DIDs
- Invalid, unallocated, or unauthorized numbers are prohibited
- Calls identified with invalid DIDs are not signed and are subject to investigation

C. Traffic Monitoring

ReLite LLC relies on SkySwitch's network-level monitoring systems which:

- Monitor outbound voice traffic in real-time
- Detect suspicious traffic patterns
- Identify invalid or unallocated calling numbers
- Flag excessive short-duration or high-velocity call patterns

SkySwitch provides alerting mechanisms for suspected illegal robocall origination.

4. Investigation & Enforcement Procedures

Upon notification of suspected illegal robocall activity:

1. ReLite LLC immediately investigates the customer account.
2. The customer may be required to provide justification for call activity.
3. If unlawful activity is confirmed:
 - Immediate suspension may occur.
 - Service termination may occur.
 - Upstream carrier is notified as required.

ReLite LLC maintains records of enforcement actions.

5. Cooperation with Traceback Requests

ReLite LLC:

- Responds promptly to traceback inquiries
- Cooperates with SkySwitch and applicable industry traceback groups
- Provides relevant account and call detail information when lawfully requested

6. Contractual Protections

Customer agreements prohibit:

- Illegal robocalls
- Spoofing or falsified caller ID
- Use of invalid or unassigned numbers

Violation results in immediate termination.

7. Ongoing Compliance

ReLite LLC continuously reviews FCC guidance and updates its procedures accordingly.

All mitigation efforts align with SkySwitch network enforcement policies and FCC STIR/SHAKEN regulations.

Certification Statement

ReLite LLC certifies under penalty of perjury that it has implemented a robocall mitigation program reasonably designed to prevent the origination of illegal robocalls and complies with applicable FCC regulations.