

Robocall Mitigation Program Description

Backbone Networks Corporation

(d/b/a Backbone Broadcast)

Backbone Networks Corporation provides authenticated cloud-based voice communication services to business customers using controlled SIP-based access through its Backbone Talk platform.

Backbone Networks Corporation does not originate robocalls, automated telemarketing calls, or unsolicited bulk calling. Voice services are used exclusively for real-time human-initiated communications and broadcast-related applications, including call-in participation, studio communications, and related production uses.

All customers are authenticated prior to service activation. Access to voice services requires secure account credentials, and usage is limited to known customers operating under contractual agreements with Backbone Networks Corporation.

Backbone Networks Corporation monitors customer usage for signs of abuse, suspicious calling patterns, or unauthorized activity. Any suspicious, unlawful, or non-compliant activity is subject to investigation and may result in immediate suspension or termination of service.

Backbone Networks Corporation relies on upstream wholesale voice providers for PSTN connectivity and call authentication, including implementation of STIR/SHAKEN where applicable. Backbone Networks Corporation cooperates fully with its upstream providers, the Federal Communications Commission, law enforcement, and authorized traceback organizations in investigating and stopping any illegal robocalls that may originate through its services.

Backbone Networks Corporation is committed to maintaining policies and procedures reasonably designed to prevent the origination of illegal robocalls and to ensure compliance with applicable FCC rules, including 47 CFR § 64.6305.