



FCC Robocall Mitigation Plan

2026

ROBocall Mitigation Plan

Submitted for FCC Robocall Mitigation Database

Company Name: COM4U

Business Type: Non-Facilities-Based VoIP Reseller

Date: ___Feb 12, 2026_____

1. Company Overview

COM4U is a Canadian-based reseller of Voice over Internet Protocol (VoIP) telecommunications services. COM4U provides hosted business telephony services, SIP trunking, and related communications solutions to commercial customers.

COM4U does not operate transmission facilities, switching infrastructure, or direct interconnections with the U.S. public switched telephone network (PSTN). All numbering resources and PSTN interconnection are provisioned through an authorized upstream carrier, ioTran Solutions / Talking Platforms, LLC

2. STIR/SHAKEN Implementation Status

COM4U does not directly implement STIR/SHAKEN authentication technology because it is not a facilities-based provider and does not originate calls directly into the U.S. PSTN.

All outbound U.S.-bound traffic is transmitted through , ioTran Solutions / Talking Platforms, LLC

which is responsible for STIR/SHAKEN implementation, call authentication, and FCC Robocall Mitigation Database certification.

3. Robocall Mitigation Practices

Although COM4U does not directly originate PSTN traffic, the company maintains internal robocall mitigation procedures consistent with FCC anti-robocall standards, including:

a) Customer Verification (Know Your Customer – KYC)

- Collection of customer legal name and contact details
- Verification of business identity
- Review of intended service use
- Risk-based screening for high-volume or telemarketing use cases

b) Prohibited Use Enforcement

COM4U strictly prohibits:

- Illegal robocalling
- Caller ID spoofing
- Fraudulent or deceptive call campaigns
- Telemarketing in violation of applicable laws

These prohibitions are included in customer agreements.

c) Traffic Monitoring

COM4U monitors outbound traffic for indicators of suspicious activity, including:

- Abnormally high call volumes
- Short duration call patterns
- Unusual traffic spikes
- Suspicious answer-seizure ratios

Where suspicious activity is detected, COM4U may suspend or terminate service and escalate concerns to its upstream carrier.

4. Cooperation with Upstream Carrier

COM4U cooperates fully with , ioTran Solutions / Talking Platforms, LLC

in the investigation and mitigation of suspected illegal robocall traffic. COM4U will immediately suspend services associated with unlawful activity and provide requested information consistent with applicable privacy laws.

5. Record Retention

COM4U maintains customer identification and traffic records for a commercially reasonable period to support investigation and regulatory compliance.

6. Certification

I certify under penalty of perjury that the information contained in this Robocall Mitigation Plan is true and accurate to the best of my knowledge and that COM4U has implemented the mitigation practices described herein.

Authorized Officer:

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Director
COM4U

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