

Robocall Mitigation Plan
WIT Networks, LLC
d/b/a ConnectUS Communications

1. Covered Entity

This Plan applies to WIT Networks, LLC, a Missouri limited liability company, doing business as ConnectUS Communications. There are no additional subsidiaries or affiliated voice service providers covered by this Plan.

2. Principal Business Address

8643 S Broadway
Saint Louis, MO 63111

3. Robocall Mitigation Contact

C. Embrey
President
Phone: 314-991-9393
Email: fcc@witnetworks.com

4. Regulatory Status

The Company has not been prohibited from filing in the FCC Robocall Mitigation Database and has not been subject to any regulatory action with findings of illegal robocalling or caller ID spoofing violations.

5. Role in the Call Chain

The Company provides interconnected VoIP and hosted PBX services directly to business end users. The Company originates outbound calls to the PSTN on behalf of its customers, does not provide wholesale services, does not operate as an intermediate provider, and does not function as a gateway provider for foreign-originated traffic.

6. STIR/SHAKEN Implementation

STIR/SHAKEN signing is performed by upstream PSTN carrier partners. The Company relies on upstream authentication and signing infrastructure and plans to obtain direct signing credentials in the future.

7. Upstream Carrier Relationships

The Company utilizes Inteliquent, Twilio, and Telnix for PSTN connectivity and numbering services.

8. Customer Vetting (KYC)

Prior to activation of voice services, the Company requires a signed service agreement, verifies business legitimacy, confirms valid payment information, prohibits caller ID spoofing under contract, and requires use of validated assigned or properly ported numbers.

9. Monitoring & Analytics

The Company monitors outbound traffic patterns for anomalies, reviews call detail records (CDRs), utilizes upstream carrier fraud analytics and alerts, and retains records sufficient for traceback compliance.

10. Mitigation Actions

If suspicious traffic is detected, the Company may suspend outbound calling, block PSTN access, investigate traffic patterns, or terminate service for violations.

11. Traceback Cooperation

The Company commits to respond to traceback requests within 24 hours, cooperate with industry traceback consortiums, provide relevant CDRs, and retain sufficient records to support investigations.

12. Traffic Acceptance Policy

The Company does not engage in open SIP peering, wholesale traffic, or foreign gateway traffic. Traffic is accepted only from contracted end-user customers.

13. Number Validation & Caller ID Policy

Port-in numbers are validated through CSR processes with upstream carriers. The Company does not permit arbitrary or custom outbound caller ID and prohibits spoofing.

14. Plan Updates

This Plan will be reviewed periodically and updated within ten (10) business days of any material operational change.