

Robocall Mitigation Program

SimpleTelecom LLC

EIN: 41-4179573

FRN: 0038013884

SimpleTelecom LLC is a non-facilities-based interconnected VoIP service provider that offers a SaaS telecommunications platform to business customers. The company assigns telephone numbers obtained from upstream facilities-based carriers and transmits call traffic exclusively through those upstream providers.

SimpleTelecom LLC does not operate its own transmission facilities and does not directly interconnect with the PSTN. All call authentication and STIR/SHAKEN implementation is performed by the upstream facilities-based carrier.

To prevent illegal robocalls and spoofing, SimpleTelecom LLC maintains the following robocall mitigation practices:

1. Customer identity verification prior to DID assignment.
2. Monitoring of outbound traffic patterns for unusual or high-volume activity.
3. Immediate suspension of customers suspected of transmitting illegal robocalls or spoofed calls.
4. Cooperation with upstream carriers, law enforcement, and traceback consortium requests.
5. Response to traceback requests within 24 hours.
6. Maintenance of accurate customer records and call detail logs.

SimpleTelecom LLC will not knowingly transmit illegal robocalls or spoofed calls and will terminate service to any customer found engaging in such conduct.

This mitigation program is consistent with 47 CFR § 64.6305.

Signed,
Kamil Nigmatullin
Founder, SimpleTelecom LLC
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