

Robocall Mitigation Program Description

Arcomm Communications Corporation

Arcomm Communications Corporation is a non-facilities-based Voice over IP (VoIP) provider serving end users. Arcomm operates as a reseller utilizing the SkySwitch hosted VoIP platform and associated upstream carrier partners.

Arcomm does not own or operate transmission facilities. Call authentication using the STIR/SHAKEN framework is implemented at the SkySwitch platform and/or upstream carrier level. Arcomm relies on these upstream providers to apply STIR/SHAKEN authentication and attestation consistent with FCC requirements.

Arcomm maintains a robocall mitigation program consistent with 47 CFR § 64.6305(a), which includes the following measures:

- Customer vetting and Know-Your-Customer (KYC) procedures prior to service activation
- Monitoring of outbound traffic patterns for suspicious or anomalous call activity
- Enforcement of acceptable use policies prohibiting illegal robocalls and caller ID spoofing
- Immediate suspension or termination of customers engaged in suspected illegal robocalling
- Commitment to respond fully and within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Consortium

Arcomm cooperates fully with upstream providers and regulatory authorities in investigating and preventing illegal robocalls.

Arcomm certifies that all calls originated on its network are subject to this robocall mitigation program.

Executed by:
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