

Robocall Mitigation Program CEMSCALE LLC

CEMSCALE LLC

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United States

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Overview:

CEMSCALE LLC provides VoIP-based voice services to small and medium-sized businesses within the United States. CEMSCALE LLC fully implements the STIR/SHAKEN authentication framework across all originated calls through its upstream carriers and enforces compliance across its network.

Robocall Mitigation:

CEMSCALE LLC performs Know Your Customer (KYC) verification before onboarding any client, including identity validation and business use-case review. CEMSCALE LLC monitors outbound traffic patterns for anomalies, such as high-volume short-duration calls, invalid numbering, or suspicious peak patterns. All traffic violating policies is immediately investigated and may result in suspension.

STIR/SHAKEN:

All originated calls are authenticated using STIR/SHAKEN as required by 47 CFR § 64.6301(a)(1) and

(2). CEMSCALE LLC ensures compliance through certified upstream carriers.

Traceback Cooperation:

CEMSCALE LLC responds to traceback requests from the FCC, law enforcement, and the Industry Traceback Group within 24 hours.

Enforcement:

If any customer is found transmitting illegal robocalls, CEMSCALE LLC suspends service immediately pending further investigation.

Officer Certification:

I certify that CEMSCALE LLC maintains an active robocall mitigation program in compliance with FCC

rules.

Signed:

RAFAEL A LUGIOYO

Officer, CEMSCALE LLC