

New Filing

*FCC Registration Number (FRN)

0038009569

Business Name

Telegence Communications, Inc

Business Address

13089 Peyton Drive, C-112, Chino Hills, CA 91709

*Type of Provider Filing

- ☒ Voice Service Provider Filing
☐ Gateway Provider Filing
☐ Non-Gateway Intermediate Provider Filing

Please separate entered values with a semicolon

*Other FRNs (enter 'None' if you have none)

None

*Foreign Voice Service Provider

-- None --

*Other DBA Name(s) (enter 'None' if you have none)

None

*Principals, Affiliates, Subsidiaries, and Parent Companies (if you require more space, please provide this information in your robocall mitigation program description)

William Byers

*Previous Business Names (enter 'None' if you have none)

None

Figure 8 – New Filing Form, Provider Details

- v. Once an FRN has been selected, the “Business Name” and “Business Address” fields will automatically populate with the business name and address associated with the selected business-type FRN in CORES. Please note that the “Business Name” and “Business Address” fields are read only. If any changes need to be made to the “Business Name” or “Business Address” fields, you must make the edits directly in CORES.
- vi. Next, you must indicate whether the filing entity is a Voice Service Provider, Gateway Provider, and/or Non-Gateway Intermediate Provider. If the provider serves more than one role in the call chain, please select all options that apply.
- vii. Foreign Voice Service Providers, including Gateway and Non-Gateway Intermediate Providers that are also Foreign Voice Service Providers, must select “Yes” from the drop-down menu in the “Foreign Voice Service Provider” field, and domestic U.S. providers must select “No.” Foreign Voice Service Providers must then select the country associated with their “Business Address” from the drop-down list found in the “Country for Business Address” field. For domestic providers, this field will auto-populate with “United States of America.”

Robocall Mitigation Database External Filing Instructions
January 2026

- viii. Please list any Principals, Affiliates, Subsidiaries, and Parent Companies in the corresponding textbox. If you require additional space, please provide this information in your robocall mitigation program description attachment (see paragraph III.a.xvi below).
- ix. Please list any other FRNs, DBA names, or previous business names associated with the filing entity in the "Other FRNs," "Other DBA Names," and "Previous Business Names" fields, as appropriate. When inputting multiple values into any of these fields, please separate the entered values with a semicolon. If you have none, please enter "None."
- x. Once you enter the initial business information, scroll to the "Contact Information" section, and enter the information for your robocall mitigation point of contact (see Figure 9). These fields will ask for information including contact name, title, department, address, telephone number, and email. You can also copy the information found in the "Business Address" and "Country for Business Address" fields into the relevant contact address fields by clicking the "Contact Address Same as Business Address" box. The relevant contact address fields will then auto-populate with the information from the "Business Address" and "Country for Business Address" fields.

Contact Information

*Robocall Mitigation Contact Name

William Byers

*Contact Title

Partner

*Contact Department

Service

☒ Contact Address Same as Business Address

*Contact Street

13089 Peyton Drive, C-112, Chino Hills, CA 91709

Contact Street Continued

*Contact City

Chino Hills

*Contact Zip Code

91709

*Contact Telephone Number

951-316-0803

*Contact Country

USA

Contact State, Province, County, District, Region, etc.

CA

Contact Phone Extension

*Contact Email

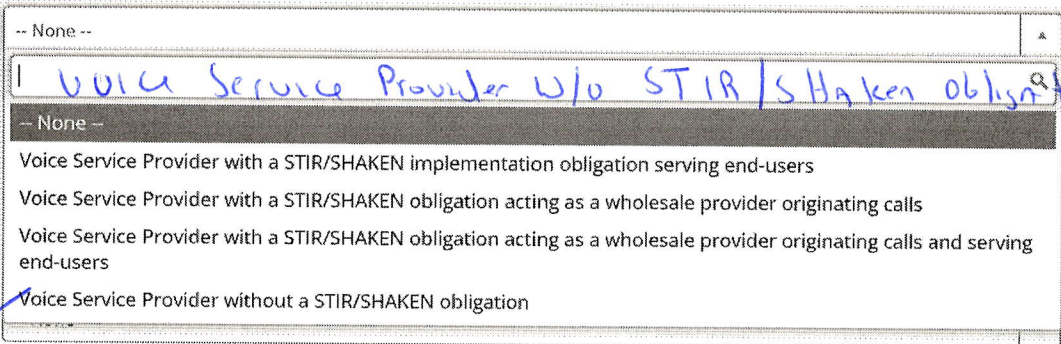
BByers@telegence.net

Figure 9 – New Filing Form, Contact Information Section

- xi. Once you enter the robocall mitigation contact information, scroll to the “Additional Information” section. In this section, you are required to provide information regarding the provider’s role in the call chain, information on whether the provider has been the subject of a robocall-related government action or investigation, and the provider’s Operating Company Number (OCN), if it has one.
- xii. If you checked the “Voice Service Provider Filing” checkbox, a field labeled “Voice Service Provider Role in the Call Chain” will appear (see Figure 10). You must indicate the voice service provider’s role in the call chain by selecting one (and only one) of the following four options from the drop-down menu:
- Voice Service Provider with a STIR/SHAKEN implementation obligation serving end-users;
 - Voice Service Provider with a STIR/SHAKEN obligation acting as a wholesale provider originating calls;
 - Voice Service Provider with a STIR/SHAKEN obligation acting as a wholesale provider originating calls and serving end-users; or
 - Voice Service Provider without a STIR/SHAKEN obligation

Additional Information

*Voice Service Provider Role in the Call Chain



-- None --

Voice Service Provider w/o STIR/SHAKEN obligation

-- None --

Voice Service Provider with a STIR/SHAKEN implementation obligation serving end-users

Voice Service Provider with a STIR/SHAKEN obligation acting as a wholesale provider originating calls

Voice Service Provider with a STIR/SHAKEN obligation acting as a wholesale provider originating calls and serving end-users

Voice Service Provider without a STIR/SHAKEN obligation

Figure 10 – Additional Information Section, Voice Service Provider Role in the Call Chain

If you checked the “Gateway Provider Filing” checkbox, then a field labeled “Gateway Provider Role in the Call Chain” will appear (see Figure 11). You must indicate the gateway provider’s role in the call chain by selecting one (and only one) of the following two options from the drop-down menu:

- Gateway Provider with a STIR/SHAKEN obligation; or

- Gateway Provider without a STIR/SHAKEN obligation

Additional Information

* Gateway Provider Role in the Call Chain

-- None --

None

-- None --

Gateway Provider with a STIR/SHAKEN obligation

Gateway Provider without a STIR/SHAKEN obligation

* Operating Company Number (OCN)

-- None --

None

Figure 11 – Additional Information Section, Gateway Provider Role in the Call Chain

If you checked the “Non-Gateway Intermediate Provider Filing” checkbox, then a field labeled “Non-Gateway Intermediate Provider Role in the Call Chain” will appear (see Figure 12). You must indicate the non-gateway intermediate provider’s role in the call chain by selecting one (and only one) of the following two options from the drop-down menu:

- Non-Gateway Intermediate Provider with a STIR/SHAKEN obligation; or
- Non-Gateway Intermediate Provider without a STIR/SHAKEN obligation

Additional Information

* Non-Gateway Intermediate Provider Role in the Call Chain

-- None --

None

-- None --

Non-Gateway Intermediate Provider with a STIR/SHAKEN obligation

Non-Gateway Intermediate Provider without a STIR/SHAKEN obligation

* Operating Company Number (OCN)

-- None --

Figure 12 – Additional Information Section, Non-Gateway Intermediate Provider Role in the Call Chain

Please note that if you checked more than one provider filing-type checkbox at the beginning of the form, then multiple dropdown menus will appear in this section for each provider-type's role in the call chain. You must select one (and only one) option from each of the drop-down menus to complete the form.

- xiii. Below the role in the call chain field(s), you will find a statement regarding the filing entity's involvement in a formal Commission, law enforcement, or regulatory agency action or investigation (see Figure 13). Please read this statement carefully. If the statement is true regarding the filing entity, you must select "Yes" from the drop-down menu. If the statement is false regarding the filing entity, you must select "No" from the drop-down menu.

Additional Information

*The filing entity has, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

-- None --

Figure 13 – Additional Information Section, Prior Action or Investigation

If you select "Yes" from the drop-down menu, a textbox will appear prompting you to describe the action or investigation (see Figure 14), including (1) all law enforcement or regulatory agencies involved, (2) the date that any action or investigation was commenced, (3) the current status of the action or investigation, (4) a summary of the findings of wrongdoing made in connection with the action or investigation, and (5) whether any final determinations have been issued. You must complete this field. If you require additional space, please provide this information in your robocall mitigation program description attachment (see paragraph III.a.xvi below).

Additional Information

*The filing entity has, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

Yes NO

*Provide a description of any such action or investigation, including (1) all law enforcement or regulatory agencies involved, (2) the date that any action or investigation was commenced, (3) the current status of the action or investigation, (4) a summary of the findings of wrongdoing made in connection with the action or investigation, and (5) whether any final determinations have been issued (if you require more space, please provide this information in your robocall mitigation program description).

Figure 14 – Additional Information Section, Description of Prior Action or Investigation

- xiv. In the drop-down menu labeled “Operating Company Number (OCN)”, please indicate if the provider has an OCN by selecting either “Yes” or “No” (see Figure 15).

Additional Information

*The filing entity has, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

-- None --

*Operating Company Number (OCN)

Yes NO

-- None --

Yes

No

Figure 15 – Additional Information Section, Operating Company Number

If you select “Yes” from the drop-down menu, a textbox will appear prompting you to manually enter the provider’s OCN (see Figure 16).

Additional Information

*The filing entity has, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.

-- None --

*Operating Company Number (OCN)

☒ Yes *ND*

*OCN

ND N/A

Figure 16 – Additional Information Section, Enter Operating Company Number

- xv. Once you have completed the additional information section, scroll to the “Certifications” section. Here you will be required to select a certification option corresponding to the provider’s level of STIR/SHAKEN implementation. If you checked more than one provider filing-type checkbox at the beginning of the form, you must select one certification option from each set of options for the provider filing-type(s) you selected. Please read the certification language carefully for each option you select.

Voice Service Providers – Please select one of the three Voice Service Provider certification options from the “Voice Service Provider Certification” section of the form (see Figure 17).

Certification

***Voice Service Provider Certification (Choose one)**

- ☒ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it originates are compliant with 47 CFR § 64.6301.
- ☐ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it originates on that portion of its network are compliant with 47 CFR § 64.6301(a) and (b).
- ☐ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network.

Figure 17 – Certification Section, Voice Service Provider Certification

Note that if you select “Option 2” or “Option 3,” a textbox will appear requiring you to state the rule that exempts the filer from compliance and explain in detail why this exemption applies to the filer (see Figure 18). If you require additional space, please provide this information in your robocall mitigation program description attachment (see paragraph III.a.xvi below).

Certification

*Voice Service Provider Certification (Choose one)

- ☒ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it originates are compliant with 47 CFR § 64.6301.
- ☒ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it originates on that portion of its network are compliant with 47 CFR § 64.6301(a) and (b).
- ☐ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include reasonable steps to avoid originating illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network.

* State the rule that exempts the filer from compliance and explain in detail why that exemption applies to the filer (if you require more space, please provide this information in your robocall mitigation program description).

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Figure 18 – Certification Section, Voice Service Provider Certification, State Rule Exemption

Gateway Providers – Please select one of the three Gateway Provider certification options from the “Gateway Provider Certification” section of the form (see Figure 19).

Certification

* Gateway Provider Certification (Choose one)

- ☒ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(b), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it carries or processes are compliant with 47 CFR § 64.6302.
- ☐ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(b), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it carries or processes on that portion of its network are compliant with 47 CFR § 64.6302.
- ☐ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(b), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network for carrying or processing calls.

Figure 19 – Certification Section, Gateway Provider Certification

Note that if you select “Option 2” or “Option 3,” a textbox will appear requiring you to state the rule that exempts the filer from compliance and explain in detail why this exemption applies to the filer (see Figure 20). If you require additional space, please provide this information in your robocall mitigation program description attachment (see paragraph III.a.xvi below).

Certification

* Gateway Provider Certification (Choose one)

- ☐ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(b), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it carries or processes are compliant with 47 CFR § 64.6302.
- ☐ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(b), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it carries or processes on that portion of its network are compliant with 47 CFR § 64.6302.
- ☒ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(b), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network for carrying or processing calls.

* State the rule that exempts the filer from compliance and explain in detail why that exemption applies to the filer (if you require more space, please provide this information in your robocall mitigation program description).

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Figure 20 – Certification Section, Gateway Provider Certification, State Rule Exemption

Non-Gateway Intermediate Providers – Please select one of the three Non-Gateway Intermediate Provider certification options from the “Non-Gateway Intermediate Provider Certification” section of the form (see Figure 21).

Certification

* Non-Gateway Intermediate Provider Certification (Choose one)

- ☒ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(c), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it carries or processes are compliant with 47 CFR § 64.6302.
- ☐ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(c), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it carries or processes on that portion of its network are compliant with 47 CFR § 64.6302.
- ☐ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(c), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network for carrying or processing calls.

Figure 21 – Certification Section, Non-Gateway Intermediate Provider Certification

Note that if you select “Option 2” or “Option 3,” a textbox will appear requiring you to state the rule that exempts the filer from compliance and explain in detail why this exemption applies to the filer (see Figure 22). If you require additional space, please provide this information in your robocall mitigation program description attachment (see paragraph III.a.xvi below).

Certification

*** Non-Gateway Intermediate Provider Certification (Choose one)**

☒ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(c), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it carries or processes are compliant with 47 CFR § 64.6302.

☒ Option 2: Partial STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(c), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it carries or processes on that portion of its network are compliant with 47 CFR § 64.6302.

☐ Option 3: No STIR/SHAKEN Implementation. The filer certifies that all of the calls that it carries or processes on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(c), which shall include reasonable steps to avoid carrying or processing illegal robocall traffic and shall include a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. The filer also certifies that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the Robocall Mitigation Database by the Commission, and that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network for carrying or processing calls.

*** State the rule that exempts the filer from compliance and explain in detail why that exemption applies to the filer (if you require more space, please provide this information in your robocall mitigation program description).**

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Figure 22 – Certification Section, Non-Gateway Intermediate Provider Certification, State Rule Exemption

- xvi. All providers are required to upload a robocall mitigation program description (see Figure 23).
- The robocall mitigation program description must meet the requirements of 47 CFR § 64.6305(d)(ii)-(iii) (for voice service providers), (e)(ii)-(iii) (for gateway providers), and/or (f)(ii)-(iii) (for non-gateway intermediate providers). More information regarding the required contents of the robocall mitigation plan is available in DA 24-73 ([Filing Instructions Public Notice](#)).
 - If you would like to designate a portion of your mitigation plan as confidential and you have filed such a request in WC Docket No. 17-97 of the Electronic Comment Filing System (ECFS), you can check the box stating that you request that some of the filing's contents be

kept confidential. Once checked, you must upload both confidential (i.e., unredacted) and non-confidential (i.e., redacted) versions of your mitigation plan into the Database. Confidential (i.e., unredacted) plans are not published to the Database and are only viewable by FCC staff. Non-confidential (i.e., redacted) plans are published to the Database and are viewable by the public.

- All documents must be uploaded in PDF format.

Upload Robocall Mitigation Program Description

- ☐ The filer requests that some of the filing's contents be kept confidential and has filed such a request in the Electronic Comment Filing System (ECFS)

Document must be in PDF format. For further information regarding the required contents of the robocall mitigation program description, please refer to the Robocall Mitigation Database filing instructions, available at <https://www.fcc.gov/sites/default/files/rmd-instructions.pdf>.

*PDF



Figure 23 – Upload Robocall Mitigation Program Description Section

- xvii. To submit a filing, the declaration statement must be checked and the "Officer e-Signature" box must be signed (see Figure 24).

Declaration

☒ *I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. Executed on 1/16/2024.

*Officer e-Signature

William T. Byers

Figure 24 – Declaration Section

- xviii. Once all required fields have been completed, click the "Submit" button to submit your filing (see Figure 25).