

National IT Crew LLC

National IT Crew LLC is a U.S.-based interconnected VoIP service provider that offers voice services to end users. The company is committed to preventing the origination of illegal robocalls and complying with all applicable FCC robocall mitigation and STIR/SHAKEN requirements.

The company relies on its upstream voice service provider, SkySwitch, LLC, to implement STIR/SHAKEN authentication and network-level robocall mitigation measures pursuant to 47 CFR § 64.6301. The company does not operate its own switching or signaling infrastructure. All outbound calls originated by the company's customers traverse the upstream provider's network, where STIR/SHAKEN authentication is applied and robocall mitigation controls are enforced.

In addition to upstream mitigation, the company maintains internal policies and procedures designed to reduce the risk of illegal robocalling. These measures include prohibiting illegal robocalling and spoofing activities in customer service agreements, monitoring customer usage for suspicious or abnormal calling patterns, and investigating any complaints or notifications related to potential robocall activity.

The company commits to responding fully and within 24 hours to traceback requests or inquiries from the FCC, law enforcement agencies, or the industry traceback consortium. When appropriate, the company will coordinate with its upstream provider to investigate and mitigate suspected illegal robocall traffic. The company may take corrective actions including warning, suspension, or termination of customer service if illegal robocalling activity is identified.

These measures are designed to ensure compliance with 47 CFR § 64.6305 and to prevent the use of the company's services for illegal robocalling or spoofing activities.