

## **Dekota LLC Robocall Mitigation Plan**

Dekota LLC is dedicated to stopping illegal calls from originating in our network and monitoring the calls coming into its network, in accordance with FCC regulations.

### **Know Your Customer**

New Customers: Dekota LLC is engaged in a business-to-business sales model and screens all new customer opportunities. All of our customers have corporate offices in the United States. Existing numbers are ported into Bandwidth.com and only terminate or originate calls with Tier 1 Carriers that all have their own internal robocall mitigation processes and protocols.

All Active Dekota LLC Customers: All Dekota LLC active customers have access to tools for call screening and can block calls by using CallerID details. Dekota LLC periodically reviews Call Detail Records for suspicious behavior and patterns that are indicative of robocalls that are in violation of our Terms and Conditions available here: <https://Dekota LLC.com/Dekota LLC-terms-and-conditions>. Dekota LLC reserves the right to terminate service of any Customer for numerous violations, including but not limited to unlawful Robocalls.

### **Traceback**

Dekota LLC is committed to respond within 24 hours to any and all requests from CALEA, the Industry Traceback Consortium, and all law enforcement agencies who officially and properly subpoena customer records.

### **Stir/Shaken Extensions**

We are eligible for and are taking STIR/SHAKEN implementation extension received under 47 CFR § 64.6304 because we have fewer than 100,000 voice subscriber lines.

### **Our Commitments**

TeleVoIPs certifies that it will cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, Dekota LLC certifies that all voice traffic which originates on its network is subject to this robocall mitigation program.

Dekota LLC certifies that as part of its robocall mitigation efforts it is taking these specific reasonable steps to avoid originating illegal robocall traffic:

1. All our customers have a rate limit set on each extension.
2. Periodic reviews of Call Detail Records for suspicious behavior.
3. Removal of any capability which might permit unauthorized calling number use.