

Robocall Mitigation Program Description

The filer is a reseller of voice services within the United States. The filer does not originate robocalls. The filer prohibits illegal robocalling, caller ID spoofing, and violations of the Telephone Consumer Protection Act through its customer agreements.

The filer conducts customer vetting prior to service activation and relies on upstream providers for STIR SHAKEN authentication and network level monitoring. The filer reviews complaints and carrier or upstream provider notices and investigates suspected illegal activity. The filer may suspend or terminate service when illegal robocalling or related violations are identified.