

Robocall Mitigation Program Description

Company Name:

Mookey Media Group Inc. (operating as B3 Host Communications)

Overview:

Mookey Media Group Inc. is a Canadian-based VoIP reseller providing voice services primarily to verified business and nonprofit customers. The company relies on its upstream service provider for STIR/SHAKEN implementation and network-level call authentication.

Robocall Mitigation Measures:

The company maintains a robocall mitigation program designed to prevent illegal robocalls, spoofing, and unauthorized caller ID usage. Customer accounts are reviewed prior to activation and monitored for abnormal or suspicious calling patterns. Any suspected robocall or spam activity is promptly investigated and may result in suspension or termination of service.

Policies and Enforcement:

Illegal robocalling, caller ID spoofing, and unauthorized use of telephone numbers are prohibited under the company's terms of service. The company cooperates with traceback requests from the Federal Communications Commission, law enforcement agencies, and industry traceback organizations as required.