

GETFIT INFOTECH
Robocall Mitigation Program Description
February 4, 2026

1. Company Information

Company Name: GETFIT INFOTECH
FCC Registration Number (FRN): 0037979572

GETFIT INFOTECH (“the Company”) is a voice service provider that offers telecommunications services to end-user customers. The Company is committed to preventing the origination and transmission of illegal robocalls and to complying fully with all applicable Federal Communications Commission (FCC) rules and policies.

2. STIR/SHAKEN Implementation

The Company has fully implemented STIR/SHAKEN in its IP-based voice network in accordance with FCC requirements. The Company authenticates outbound calls using STIR/SHAKEN where technically feasible and verifies STIR/SHAKEN authentication information on inbound calls.

STIR/SHAKEN authentication information is used as part of the Company’s overall robocall mitigation and call treatment processes.

3. Robocall Detection and Prevention Measures

The Company employs reasonable and effective measures to identify, prevent, and mitigate illegal robocalls, including but not limited to:

- Monitoring call traffic for abnormal calling patterns, including high-volume, short-duration, or repetitive calls
- Reviewing customer calling behavior to identify potential robocall activity
- Blocking, limiting, or suspending traffic that is reasonably suspected of being illegal or abusive
- Maintaining and enforcing acceptable use policies that prohibit illegal robocalling and spoofing
- Taking prompt corrective action when suspicious or unlawful activity is identified

4. Customer Vetting and Oversight

The Company maintains reasonable procedures to know its customers and prevent misuse of its network. These procedures may include:

- Collecting and maintaining accurate customer identification and contact information
- Reviewing the intended use of voice services in advance of onboarding
- Investigating complaints or reports of suspected illegal robocalls
- Suspending or terminating service to customers that engage in illegal robocalling or fail to remediate identified issues

5. Response to Traceback Requests

The Company responds promptly and in good faith to traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group (ITG). The Company cooperates by providing relevant call detail records and information to identify the source of suspected illegal robocalls to the extent technically feasible.

6. Enforcement and Remediation

When illegal robocall activity is identified on the Company's network, the Company commits to taking immediate and appropriate action, which may include:

- Investigation of the source and nature of the traffic
- Notification to the responsible customer or upstream provider
- Blocking, restricting, or terminating service as warranted

7. Ongoing Compliance and Review

The Company regularly reviews and updates its robocall mitigation practices to address emerging threats, changes in technology, and updates to FCC rules or guidance. The Company maintains this robocall mitigation program in the ordinary course of business.

8. Certification

The Company certifies that this robocall mitigation program description is accurate and reflects the Company's current practices for mitigating illegal robocalls in compliance with FCC rules.