

Robocall Mitigation Program Description

Company Name: *Oxeegen*

FCC Registration Number (FRN): 0037977840

Oxeegen is a Voice Service Provider that offers interconnected VoIP and hosted voice services to end users. The Company originates outbound voice calls on behalf of its customers using an upstream service provider that fully implements the STIR/SHAKEN authentication framework.

STIR/SHAKEN Implementation

All outbound calls originated by *Oxeegen* customers are routed through its upstream provider, SkySwitch, which has fully implemented the STIR/SHAKEN authentication framework. As a result, all calls originated by the Company are authenticated in compliance with 47 CFR § 64.6301.

Customer Vetting and Onboarding

Oxeegen maintains reasonable procedures to identify and vet customers prior to service activation. These procedures include verification of customer identity, business purpose, and intended use of voice services. The Company does not knowingly provide service to customers engaged in illegal robocalling activities.

Monitoring and Abuse Response

Oxeegen maintains policies and procedures to investigate and respond to allegations of illegal or unwanted robocalls. Upon receiving notice of suspected illegal activity, the Company will take appropriate action, which may include warnings, service suspension, or termination, and coordination with its upstream provider.

Traceback Cooperation

Oxeegen commits to responding fully and within 24 hours to traceback requests from the Federal Communications Commission, law enforcement, and the registered industry traceback consortium. The Company will cooperate with such entities and its upstream provider to identify and mitigate illegal robocall traffic.

Ongoing Compliance

Oxeegen reviews and updates its robocall mitigation practices as necessary to ensure ongoing compliance with applicable FCC rules and regulations.