

Robocall Mitigation Program Description

Company Name: DwigTech

FCC Registration Number (FRN): 0037973005

Date: 02/03/2026



Description:

We are a non-facilities-based voice service provider that resells VoIP services through an upstream carrier that has implemented STIR/SHAKEN. We do not operate network facilities, do not control numbering resources, and do not originate or sign calls.

We do not permit bulk outbound robocalling traffic and rely on our upstream provider's call authentication and robocall mitigation controls. We monitor customer usage, enforce acceptable use policies, investigate complaints of illegal or unwanted calling, and suspend or terminate service for any customer found to be engaged in prohibited robocalling activity.

We cooperate with traceback requests from the FCC, law enforcement, and industry traceback groups and respond within required timeframes.