



CALL AUTHENTICATION AND ROBOCALL CONTROL POLICY

STIR/SHAKEN Implementation

Voxtrix provides voice communication services to approximately 100,000 subscriber lines and qualifies for a STIR/SHAKEN implementation extension pursuant to 47 CFR § 64.6304.

The majority of outbound calls on Voxtrix's network are authenticated using STIR/SHAKEN standards. Any unauthenticated calls are subject to the robocall mitigation procedures below.

Robocall Monitoring and Enforcement

Voxtrix employs network monitoring and fraud detection systems to identify unlawful robocall activity. These systems detect calls originating from invalid or unassigned caller ID numbers.

When such calls are identified, Voxtrix blocks the traffic and investigates the source. Customers found attempting illegal robocalls are instructed to cease such behavior, and continued violations may result in service termination.

Traceback Cooperation

Voxtrix responds to traceback requests from the FCC, law enforcement agencies, and the registered traceback consortium within 24 hours and cooperates in tracing and preventing illegal robocalls.

Customer Vetting

Voxtrix applies customer identity verification practices aligned with the NANC Call Authentication Trust Anchor Working Group. During onboarding, Voxtrix evaluates intended usage and anticipated call volume. High-volume outbound calling customers are not accepted.