



VOXBRIDGE

ROBOCALL CONTROL AND CALL AUTHENTICATION POLICY

STIR/SHAKEN Compliance

Voxbridge provides voice communication services supporting nearly 100,000 subscriber lines and operates under a STIR/SHAKEN implementation extension as permitted by 47 CFR § 64.6304.

Most calls transmitted over Voxbridge's network are authenticated using STIR/SHAKEN standards. Any calls that are not authenticated are subject to the robocall prevention measures outlined below.

Robocall Detection and Mitigation

Voxbridge maintains monitoring and fraud prevention mechanisms to detect suspicious robocall behavior. These mechanisms identify calls originating from invalid or unassigned caller ID numbers.

Upon detection, Voxbridge blocks the traffic and conducts a review. If a customer is confirmed to be engaging in illegal robocalling, Voxbridge issues a notice requiring immediate cessation. Repeated violations may result in service suspension or termination.

Traceback Cooperation

Voxbridge responds to traceback requests from the FCC, law enforcement authorities, and the registered traceback consortium within 24 hours and cooperates fully in all investigations.

Customer Vetting

Voxbridge follows customer identity verification standards recommended by the NANC Trust Anchor Working Group. During onboarding, Voxbridge assesses intended use and expected call volume. Voxbridge does not onboard high-volume outbound calling customers.