

WARPSEED GROUP LLC

Robocall Mitigation and Call Authentication Policy

Effective Date: January 1, 2026

Last Updated: February 3, 2026

1. Purpose

This Policy establishes procedures and safeguards implemented by WarpSpeed Group LLC to prevent the origination, transmission, and facilitation of illegal robocalls and spoofed caller ID traffic.

WarpSpeed complies with the TCPA, the TRACED Act, 47 C.F.R. § 64.6300 et seq., FCC STIR/SHAKEN rules, and Robocall Mitigation Database requirements.

WarpSpeed is committed to protecting consumers and preserving the integrity of the public switched telephone network (PSTN).

2. Scope

This Policy applies to all WarpSpeed voice services, including SIP trunking, hosted PBX, UCaaS, and wholesale voice services.

It applies to all customers, employees, agents, and carrier relationships involved in voice traffic.

3. STIR/SHAKEN Implementation

WarpSpeed participates in the STI-GA and utilizes approved certification authorities.

Outbound calls are authenticated and signed when technically feasible.

Inbound authentication information is verified when available.

Attestation levels (A, B, C) are assigned based on customer verification and relationship.

Where STIR/SHAKEN cannot be fully implemented, alternative mitigation procedures are applied.

4. Know Your Customer (KYC)

WarpSpeed verifies business registration, tax identification, identity, and service use cases prior to activation.

High-risk verticals are subject to enhanced due diligence.

WarpSpeed reserves the right to deny service to high-risk applicants.

5. Traffic Monitoring & Analytics

WarpSpeed monitors CDRs, call duration patterns, CPS, volume spikes, and caller ID validity.

Indicators of illegal robocalling include short duration calls, high-volume sequential dialing, spoofed or invalid caller IDs, and high complaint ratios.

Suspicious traffic is flagged for immediate review.

6. Complaint Handling & Traceback

WarpSpeed participates in industry traceback efforts and responds to FCC and carrier notices.

Abuse reports are reviewed promptly.

Confirmed violations may result in suspension or termination of service.

7. Prohibited Use

Customers may not originate unlawful robocalls, spoof caller ID unlawfully, transmit prerecorded messages without consent, or engage in fraudulent schemes.

Violations may result in suspension, termination, and reporting to authorities.

8. Enforcement & Escalation

Level 1: Automated alert and review.

Level 2: Customer notification and temporary hold.

Level 3: Suspension pending investigation.

Level 4: Termination and carrier notification.

WarpSpeed may implement call blocking when required.

9. Recordkeeping

WarpSpeed maintains onboarding records, analytics logs, investigation documentation, and authentication records.

Records are retained in accordance with FCC and industry standards.

10. Robocall Mitigation Database Certification

WarpSpeed certifies in the FCC RMD that STIR/SHAKEN is implemented where required and that a robocall mitigation program is in place.

Certifications are updated as required by FCC rules.

11. Continuous Improvement

WarpSpeed reviews regulatory changes, industry best practices, and emerging fraud patterns to maintain compliance.

12. Contact Information

WarpSpeed Group LLC

100 E. Pine Street

#110

Orlando, FL 32801

Contact: WarpSpeed Group Legal

Legal: legal@warpspeedgroup.com

Compliance: compliance@warpspeedgroup.com

Abuse Reporting: abuse@warpspeedgroup.com

Certification

WarpSpeed Group LLC affirms its commitment to preventing illegal robocalls and maintaining full compliance with FCC regulations.

Authorized Representative:

David A. White II

Chief Executive Officer

WarpSpeed Group LLC