



NEXADIAL

CALL VERIFICATION AND ROBOCALL MITIGATION POLICY

STIR/SHAKEN Status

NexaDial operates as a voice service provider serving approximately 100,000 subscriber voice lines and therefore qualifies for a STIR/SHAKEN implementation extension under 47 CFR § 64.6304.

The majority of outbound calls on NexaDial's network are authenticated through STIR/SHAKEN. Any unauthenticated traffic is governed by the robocall mitigation measures below.

Robocall Monitoring and Response

NexaDial employs fraud detection and call monitoring tools to identify potentially unlawful robocall activity. These tools detect calls from invalid, unassigned, or inactive numbers.

When such activity is identified, NexaDial blocks the affected traffic and investigates the source. Customers found attempting illegal robocalls are instructed to stop immediately, and continued violations may lead to service termination.

Traceback Response

NexaDial responds to traceback requests from the FCC, law enforcement agencies, and the registered traceback consortium within 24 hours and cooperates in all investigations.

Customer Review

NexaDial applies customer screening practices aligned with NANC Trust Anchor standards. During onboarding, NexaDial evaluates intended service usage and anticipated call volume. High volume outbound calling operations are not supported.