

Robocall Mitigation Program Description

Provider Identification

Provider Name: CrossTown IT Inc.

FCC Registration Number (FRN): 0034989806

Provider Type: Voice Service Provider

Foreign Voice Service Provider: No

Operating Company Number (OCN): None

Purpose of Robocall Mitigation Program

CrossTown IT Inc. maintains this Robocall Mitigation Program to comply with FCC requirements under 47 CFR §64.6305 and to prevent the origination and transmission of illegal robocalls, including spoofed calls.

STIR/SHAKEN Implementation Status

CrossTown IT Inc. certifies that it has implemented STIR/SHAKEN caller ID authentication technology consistent with FCC requirements for voice service providers through its provider, SkySwitch.

Robocall Mitigation Practices

- Continuous monitoring of call traffic patterns
- Blocking and filtering of suspected illegal robocall traffic
- Know-Your-Customer procedures for customers originating calls
- Prompt investigation and mitigation of suspicious activity

Traceback Cooperation

CrossTown IT Inc. cooperates with the FCC, law enforcement, and the Industry Traceback Group and responds promptly to traceback requests.

Program Oversight Contact

Robocall Mitigation Point of Contact:

Ali Nasrallah

Email: Ali@ctit.com

Phone: 248-579-1500

Certification Statement

CrossTown IT Inc. certifies that the practices described above constitute its robocall mitigation program and are reasonably designed to prevent illegal robocall traffic.