



DIALMETRY

Robocall Mitigation Program

STIR/SHAKEN Extensions

Dialmetry is a voice service provider serving approximately 100,000 voice service subscriber lines and is therefore eligible for and operating under a STIR/SHAKEN implementation extension pursuant to 47 CFR § 64.6304.

The majority of the voice traffic originated on Dialmetry's network is authenticated using the STIR/SHAKEN framework. Any remaining traffic that is not authenticated is subject to the robocall mitigation measures outlined below.

Robocall Mitigation Measures

Dialmetry has implemented fraud detection and monitoring systems on its network designed to identify and report suspected unlawful robocall activity. These systems generate alerts when calls are originated using invalid, unassigned, or unallocated calling numbers. Upon detection of such activity, Dialmetry promptly blocks the affected calls and initiates an internal investigation. If it is determined that a customer is attempting to originate unlawful robocalls, Dialmetry will issue a notice requiring the customer to immediately cease such activity. Failure to comply may result in suspension or termination of service, as appropriate.

Traceback Cooperation

Dialmetry responds to all traceback requests from the Federal Communications Commission (FCC), law enforcement agencies, and the registered traceback consortium within 24 hours of receipt. Dialmetry fully cooperates with these entities in tracing, investigating, and preventing illegal robocalls originating from or transiting its network.

Know Your Customer (KYC) Practices

Dialmetry follows the best practices for caller identity vetting as recommended by the NANC Call Authentication Trust Anchor Working Group. During the customer onboarding process, Dialmetry evaluates each customer's intended use of service, including whether the customer is expected to originate high call volumes, such as call center operations. At this time, Dialmetry does not provide service to high-volume calling customers.