

Triton Communications provides both wholesale and end-user voice services and maintains a comprehensive robocall mitigation program designed to prevent the origination and transmission of illegal robocalls. The company conducts customer vetting and due diligence prior to onboarding, enforces contractual prohibitions against unlawful calling, and continuously monitors traffic patterns for abnormal calling behavior.

Outbound U.S. traffic is authenticated using STIR/SHAKEN through a trusted third-party service provider. Triton Communications implements call analytics, rate limiting, and destination-based thresholds to detect and mitigate suspicious activity. When potential violations are identified, traffic is investigated promptly and customers are suspended or terminated as appropriate.

Triton Communications cooperates fully with traceback requests from the Federal Communications Commission, law enforcement agencies, industry traceback groups, and upstream carriers, and maintains call detail records sufficient to identify the source of calls.