

Robocall Mitigation Program Description

Corsica Technologies

FCC FRN: 0037953825

Date: January 30, 2026

1. Company Role

Corsica Technologies is a reseller of voice services and does not operate facilities-based voice networks, originate calls at the network level, or control SIP signaling, routing, or call authentication.

All voice services resold by Corsica Technologies are provided by Altigen Communications, a facilities-based voice service provider.

2. STIR/SHAKEN Status

Corsica Technologies does not have a STIR/SHAKEN implementation obligation and does not authenticate or sign calls. STIR/SHAKEN authentication and call signing are implemented and managed by Altigen Communications across its network.

3. Robocall Mitigation Measures

Corsica Technologies relies on Altigen Communications' Robocall Mitigation Program and STIR/SHAKEN implementation to prevent the origination and transmission of illegal robocalls.

In addition, Corsica Technologies takes reasonable steps to mitigate illegal robocalls by:

- Contractually prohibiting customers from engaging in illegal robocalling or spoofing activities
- Investigating customer complaints or reports of suspected illegal robocalling
- Promptly escalating suspected robocall activity to Altigen Communications for investigation and action
- Cooperating fully with Altigen Communications, law enforcement, and traceback consortium requests as required

4. Traceback Cooperation

Corsica Technologies commits to responding to traceback requests within 24 hours and coordinating with Altigen Communications to assist in identifying and stopping illegal robocall activity when necessary.

5. Upstream Provider Reliance

Altigen Communications is responsible for network-level call authentication, STIR/SHAKEN implementation, robocall mitigation controls, and technical response to illegal robocalling activity. Altigen Communications maintains its own FCC-registered Robocall Mitigation Program, which governs these technical measures.