

Robocall Mitigation Plan

Company Name: Lytux

FCC Registration Number (FRN): 0037910577

Date: 06/2025

1. Company Overview

Lytux is a telecommunications service provider offering voice services and operating as a **non-gateway intermediate provider and/or voice service provider**, as defined under the Federal Communications Commission (FCC) rules.

Lytux is committed to preventing the origination, transit, and termination of illegal robocalls, including fraudulent calls and calls using spoofed caller identification.

2. STIR/SHAKEN Status

Lytux has **not implemented STIR/SHAKEN**.

As an alternative robocall mitigation measure, Lytux maintains **detailed call detail records (CDRs)** that reliably record **call origin and destination information** for all traffic carried on its network.

Lytux **does not permit end users or customers to manipulate SIP headers or caller identification information**. All call signaling and header information is managed and controlled exclusively by Lytux's network infrastructure.

3. Robocall Mitigation Practices

Lytux maintains reasonable and effective practices to identify and mitigate potentially illegal robocall traffic, including but not limited to:

- Monitoring call traffic for abnormal patterns, including high call volumes, short-duration calls, and unusual calling behavior;
 - Reviewing internal records and traffic data to identify suspicious activity;
 - Blocking, suspending, or terminating traffic or customers associated with illegal or fraudulent calling activity.
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4. Customer and Partner Due Diligence

Before enabling customers or interconnecting with partners, Lytux performs reasonable due diligence, which may include:

- Verifying customer identity and intended use of the service;
 - Prohibiting illegal, fraudulent, or spoofed calling through contractual terms;
 - Taking corrective action if violations are identified.
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5. Response to Complaints and Enforcement Requests

Lytux responds promptly to:

- FCC inquiries or enforcement requests;
- Notifications from other service providers regarding suspected illegal robocall traffic;
- Complaints related to illegal or unwanted robocalls.

Corrective actions may include investigation, traffic blocking, service suspension, or contract termination.

6. Recordkeeping

Lytux maintains records related to its robocall mitigation efforts, including **call origin and destination data contained in its billing and call detail records**, for the period required under FCC rules.

Such records are made available to the FCC upon request.

7. Plan Maintenance

This Robocall Mitigation Plan is reviewed periodically and updated as necessary to reflect regulatory, operational, or technological changes.

8. Certification

I certify that this Robocall Mitigation Plan is true, accurate, and complete, and that Lytux maintains reasonable practices to prevent illegal robocalls.

Company: Lytux

Name: Authorized Representative

Title: Authorized Signatory

Signature: Ricardo R. de França

Date: 06/2025