

Robocall Mitigation Plan Template (SkySwitch Reseller)

I. General Information

- **Company Name:** E3H3
- **FRN:** 0036758878
- **Contact Information:** Edward Hall, Email: ed@e3h3.net, Phone: 530.230.0075
- **Status:** Fully Compliant with STIR/SHAKEN

II. Responsibility and Commitment

E3H3 is committed to fighting illegal, fraudulent, and malicious robocalling. We comply with all Federal Communications Commission (FCC) requirements, including the Truthful, Responsible, and Caller ID Enforcement for Consumers with Telephone Act (TRACED Act).

III. Know-Your-Customer (KYC) and Onboarding

To prevent illegal traffic, E3H3 implements the following:

- **Vetting:** We require new customers to provide valid business information, including legal name, physical address, and nature of business.
- **Usage Verification:** Customers must define expected call traffic patterns, including volume and calling destinations.
- **Contractual Prohibitions:** Our terms of service expressly prohibit the use of our services for illegal robocalling, spam, or telemarketing that violates the Telephone Consumer Protection Act (TCPA).

IV. Technical Mitigation and STIR/SHAKEN Implementation

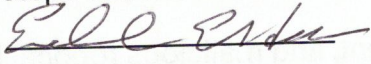
- **STIR/SHAKEN:** E3H3 uses SkySwitch's platform capabilities to sign calls with STIR/SHAKEN, providing full (A), partial (B), or gateway (C) attestation based on our knowledge of the customer and the call's origination.
- **Monitoring:** We monitor Call Detail Records (CDRs) for abnormal traffic patterns, such as high-volume, short-duration calls, or high-frequency calls to invalid numbers.
- **Blocking:** E3H3 uses automated tools to block known bad actors and suspicious traffic in real time.

V. Cooperation with Law Enforcement and Traceback

- **Traceback:** We pledge to cooperate with the FCC, law enforcement, and the industry traceback consortium (e.g., ITG) to identify the source of illegal calls within 24 hours of a request.
- **Actionable Response:** Upon identifying a customer originating illegal traffic, we will take immediate action, up to and including termination of service.

VI. Certification

I certify that the information in this plan is true and accurate, and that we have implemented the steps described above to mitigate illegal robocalls on our network.

- **Signature:** 
- **Date:** 1-28-2026