

Robocall Mitigation Program Description

HYPER MEDIA WISP LLC

HYPER MEDIA WISP LLC is an interconnected Voice Service Provider that offers retail VoIP services to end users. The company originates outbound calls on behalf of its customers and does not operate its own STIR/SHAKEN authentication infrastructure. The company relies on its upstream voice service providers to perform STIR/SHAKEN call authentication on calls originated on behalf of its customers.

Pursuant to 47 C.F.R. § 64.6305(b), HYPER MEDIA WISP LLC maintains a robocall mitigation program in lieu of full STIR/SHAKEN implementation on its own network. The company relies on upstream voice service providers, including BulkVS, VoIP.ms, and DIDForSale, to perform call authentication and traffic monitoring.

HYPER MEDIA WISP LLC enforces acceptable use policies that prohibit illegal robocalls, caller ID spoofing, and fraudulent activity. The company reserves the right to suspend or terminate service to any customer found to be engaging in such activity.

The company commits to responding fully and promptly, and in no event later than 24 hours, to traceback requests from the Federal Communications Commission, law enforcement agencies, and the industry traceback consortium. HYPER MEDIA WISP LLC cooperates with upstream providers and relevant authorities to investigate and prevent illegal robocall activity.

Robocall Mitigation & Traceback Contact

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