

Robocall Mitigation Program

Company Name: CBN Geneva LLC

Purpose: Compliance with FCC Robocall Mitigation Database Requirements

CBN Geneva LLC serves end users and relies on its upstream provider, SkySwitch, which has implemented the STIR/SHAKEN framework and performs call authentication for traffic originated on its network. CBN Geneva LLC maintains reasonable robocall mitigation practices designed to prevent the origination and transmission of illegal robocalls.

These practices include customer vetting prior to service activation, monitoring outbound calling activity for suspicious or abnormal patterns, investigating suspected illegal traffic, and enforcing acceptable use policies. CBN Geneva LLC will suspend or terminate service when unlawful robocalling activity is identified.

CBN Geneva LLC commits to responding promptly to traceback requests from the Federal Communications Commission, law enforcement agencies, and industry traceback groups, and to cooperating fully to identify and stop illegal robocalls.

Effective Date: January 26, 2026