

Art of Support, Inc.

Robocall Mitigation Program Description

FRN: 0036559581

499 Filer ID: 837382

1. Company Overview

Art of Support, Inc. is an interconnected VoIP service provider offering voice services to business end users within the United States. We do not operate as a wholesale carrier, gateway provider, or intermediate provider. All outbound calls originate from our customers and are delivered to the PSTN through our upstream carrier(s).

2. STIR/SHAKEN Implementation

Art of Support, Inc. fully implements STIR/SHAKEN authentication for all calls we originate. Our STIR/SHAKEN authentication is performed by our certified upstream provider(s), including:

- **Voxtelesys (Computer Telephony Innovations, Inc.)**
- **Twilio, Inc.**
- **VoIP.ms**
- **T38Fax.com**

All calls originating from our network receive authenticated STIR/SHAKEN treatment in compliance with 47 CFR § 64.6301.

We do not originate any unsigned or partially signed traffic.

3. Robocall Mitigation Practices

Although all originated calls receive STIR/SHAKEN authentication, Art of Support, Inc. maintains additional robocall mitigation measures, including:

- Requiring all customers to execute service agreements prohibiting unlawful robocalling.
- Monitoring traffic patterns for excessive call volumes, short-duration calls, or other anomalies.
- Blocking or suspending accounts engaged in suspicious or abusive calling behavior.
- Verifying customer identity prior to service activation.
- Limiting high-risk calling features unless reviewed and approved.

4. Traceback Cooperation

Art of Support, Inc. commits to:

- Respond fully to traceback requests from the Commission, law enforcement, and the Industry Traceback Group (ITG) within **24 hours**, and
- Cooperate in identifying and mitigating any illegal or abusive callers using our service.

5. Point of Contact

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