

ROBOCALL MITIGATION PROGRAM DESCRIPTION

Digital Comm Inc. dba Multi Comm

FCC Registration Number (FRN): 0027070887

Date: January 23, 2026

1. Company Description

Digital Comm Inc., doing business as Multi Comm, is a reseller of Voice over Internet Protocol (VoIP) services. The company does not own or operate its own telecommunications network facilities. All outbound and inbound voice traffic is provided through an upstream voice service provider.

Digital Comm Inc. offers VoIP services exclusively to business customers and does not provide consumer mass-dialing or robocall services.

2. STIR/SHAKEN Implementation

Digital Comm Inc. does not originate calls on its own facilities and does not directly implement the STIR/SHAKEN authentication framework.

STIR/SHAKEN authentication and call signing are implemented and managed by Digital Comm Inc.'s upstream voice service provider (SkySwitch), which is responsible for network-level call authentication and compliance.

Digital Comm Inc. does not alter, manipulate, or interfere with STIR/SHAKEN headers or call authentication information.

3. Robocall Mitigation Practices

Digital Comm Inc. has implemented reasonable steps to mitigate the risk of illegal robocalls, including but not limited to:

- Conducting due diligence and basic Know-Your-Customer (KYC) procedures prior to activating customer accounts.
- Prohibiting illegal robocalling, spoofing, and fraudulent traffic through customer agreements and acceptable use policies.
- Monitoring traffic patterns for abnormal or suspicious calling behavior.
- Suspending or terminating service to customers found to be engaged in illegal robocalling or misuse of services.

4. Traceback Cooperation

Digital Comm Inc. commits to fully cooperating with traceback requests from the Federal Communications Commission (FCC), law enforcement agencies, and the industry traceback consortium.

The company will respond to traceback requests within 24 hours and will work with its upstream provider to investigate and mitigate any identified illegal traffic.

5. Contact Information

Robocall Mitigation Contact:

Carlos Humphrey

Title: Officer

Company: Digital Comm Inc. dba Multi Comm

Address: 2331 W Lincoln Ave, Suite 100, Anaheim, CA 92801

Email: carlos.humphrey@multi-comm.us

Phone: 657 254 3123

6. Certification

Digital Comm Inc. certifies that this Robocall Mitigation Program is accurate and complete and that the company will continue to take reasonable steps to prevent the origination of illegal robocalls in compliance with 47 CFR § 64.6305.