

Robocall Mitigation Program Description

Company Name: AllTechMD Inc.

Service Type: Voice Service Provider (VSP)

Platform: SkySwitch (Reseller)

Underlying Carriers: WCS, Bandwidth, Inteliquent, Flowroute

1. Overview of Robocall Mitigation Program

AllTechMD Inc. has implemented a comprehensive Robocall Mitigation Program designed to comply with 47 CFR § 64.6305 and related Federal Communications Commission (FCC) rules. The purpose of this program is to prevent the origination of illegal robocalls on our network and to ensure rapid cooperation with the FCC, law enforcement agencies, and the Industry Traceback Group in the investigation and mitigation of suspected unlawful calling activity.

2. STIR/SHAKEN Implementation

AllTechMD Inc. has fully implemented the STIR/SHAKEN caller ID authentication framework for all calls originated on its network. STIR/SHAKEN authentication is provided through our underlying carriers, including Bandwidth, Inteliquent, Flowroute, and WCS, via the SkySwitch platform. All outbound calls originated by AllTechMD Inc. are authenticated in compliance with 47 CFR § 64.6301.

3. Customer Vetting and Acceptable Use Policies

AllTechMD Inc. takes affirmative and effective measures to prevent new and renewing customers from originating illegal robocalls. These measures include identity verification, business validation, and review of intended call use prior to service activation. All customers are contractually prohibited from engaging in illegal robocalling, spoofing, or other fraudulent or abusive calling practices under our Terms of Service and Acceptable Use Policy.

4. Traffic Monitoring and Analytics

AllTechMD Inc. monitors outbound calling patterns for indicators of unlawful activity, including but not limited to high call volumes, short-duration calls, abnormal calling spikes, or consumer complaint indicators. Monitoring is conducted through platform-level analytics and carrier-provided safeguards. Suspicious traffic is investigated promptly and may result in call blocking, service suspension, or termination.

5. Enforcement and Remediation

If illegal robocalling activity is detected or reasonably suspected, AllTechMD Inc. takes immediate corrective action. This may include temporary suspension of service, permanent termination of accounts, and reporting to upstream carriers or appropriate authorities. AllTechMD Inc. maintains records of enforcement actions as part of its compliance efforts.

6. Traceback and Law Enforcement Cooperation

AllTechMD Inc. commits to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium. The company cooperates fully with all investigations related to illegal robocalling and takes prompt steps to stop such traffic on its network.

7. Ongoing Compliance and Review

AllTechMD Inc. regularly reviews its robocall mitigation policies to ensure continued compliance with FCC rules and evolving industry standards. Policies and procedures are updated as necessary to reflect regulatory changes, technological advancements, and enforcement guidance.

8. Certification Statement

AllTechMD Inc. certifies that this Robocall Mitigation Program is actively implemented and that the company complies with all applicable FCC robocall mitigation and STIR/SHAKEN requirements. AllTechMD Inc. further certifies that it has not been subject to removal from the FCC Robocall Mitigation Database and is not prohibited from filing.