

Robocall Mitigation Program Description

American Telecommunications

FCC FRN: 0037909207

1. Provider Description

American Telecommunications is a Voice Service Provider that sells VoIP telephone services to end-user business customers. The company originates outbound calls on behalf of its customers and relies on upstream carriers and platforms for portions of call routing, numbering resources, and STIR/SHAKEN authentication not directly controlled by the filer.

2. STIR/SHAKEN Implementation Status

The filer has implemented STIR/SHAKEN authentication on a portion of the call path through its upstream service providers and platforms. Calls originated on portions of the network subject to STIR/SHAKEN are compliant with 47 CFR § 64.6301(a)(1) and (2). The filer does not claim any exemption under 47 CFR § 64.6304.

3. Reasonable Steps to Prevent Illegal Robocalls

American Telecommunications has implemented reasonable and effective measures to prevent the origination of illegal robocall traffic, including but not limited to:

- Know-Your-Customer (KYC) procedures for new and renewing customers
 - Customer contracts and Acceptable Use Policies prohibiting illegal robocalls, spoofing, and fraud
 - Monitoring call patterns for abnormal volume, velocity, or destination anomalies
 - Suspension or termination of service upon detection or notification of suspected illegal traffic
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4. Call Monitoring and Analytics

The filer relies on upstream carrier analytics, platform-level monitoring, and internal reviews to identify suspicious or illegal call activity. Traffic is reviewed for indicators such as high call volumes, short call durations, invalid numbers, and complaint-driven alerts.

5. Traceback and Law Enforcement Cooperation

American Telecommunications commits to responding fully and in a timely manner to traceback requests from the FCC, law enforcement, and the industry traceback consortium. The filer cooperates with all investigations intended to identify and stop illegal robocall activity and takes immediate corrective action when necessary.

6. Blocking and Mitigation Actions

When illegal or suspected illegal robocall traffic is identified, the filer takes appropriate mitigation actions, which may include blocking traffic, suspending accounts, terminating service, and coordinating with upstream providers and enforcement authorities.

7. Ongoing Compliance

American Telecommunications regularly reviews its robocall mitigation practices and updates its procedures as necessary to remain compliant with FCC rules, industry standards, and enforcement guidance.

Authorized Officer:

Sean Varasteh

Manager

American Telecommunications