

## Robocall Mitigation Plan

1991147 Ontario Limited (o/a Reliable Business VoIP Services)

FRN: 0037901329

1991147 Ontario Limited (o/a Reliable Business VoIP Services) is a VoIP service provider. We have implemented the STIR/SHAKEN framework on the IP portions of our network. For calls that cannot be signed with STIR/SHAKEN, we apply the following robocall mitigation measures:

**Know Your Customer (KYC):** We verify the identity and legitimacy of all customers before providing outbound calling services and require contractual compliance with FCC rules.

**Traffic Monitoring:** We monitor call traffic patterns and use analytic tools to identify and investigate suspicious robocall activity.

**Blocking & Enforcement:** We block unlawful robocalls, respond to traceback requests from the Industry Traceback Group, and suspend or terminate service for customers engaged in illegal robocalling.

We cooperate fully with traceback investigations and regulatory enforcement.

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