



Robocall Mitigation Program

Company Name: AIC TRIAD Consulting

FCC FRN: 0029977832

Date: January 21, 2026

1. Purpose

This Robocall Mitigation Program is established to ensure compliance with the Federal Communications Commission's (FCC) rules under 47 CFR § 64.6305, and to prevent the origination and transmission of illegal robocalls on the network used to provide voice services to customers of AIC TRIAD Consulting.

2. Company Role and STIR/SHAKEN Status

AIC TRIAD Consulting operates as an interconnected VoIP reseller and does not own, operate, or control the network infrastructure used to originate or transmit voice calls. Accordingly, AIC TRIAD Consulting does not have a STIR/SHAKEN implementation obligation and relies on its upstream voice service provider, SkySwitch, and SkySwitch's underlying carriers to perform STIR/SHAKEN authentication and call signing for outbound calls.

3. Customer Onboarding and Acceptable Use

AIC TRIAD Consulting maintains customer onboarding procedures designed to prevent illegal robocall activity, including requiring acceptance of an Acceptable Use Policy, reviewing customer use cases when warranted, and performing additional verification for high-volume or outbound-only calling customers.

4. Traffic Monitoring and Detection

AIC TRIAD Consulting monitors customer traffic patterns for indicators of potential illegal robocall activity, including abnormal call volumes, short call durations, and repeated calling patterns. Suspicious activity is promptly investigated.



5. Enforcement and Corrective Action

If illegal robocall activity is identified or reasonably suspected, AIC TRIAD Consulting may issue warnings, suspend or terminate service, or block traffic as necessary to prevent harm to consumers or the network.

6. Traceback Cooperation

AIC TRIAD Consulting commits to responding fully and within 24 hours to traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group, and to cooperating with investigations consistent with applicable law.

7. Ongoing Review and Compliance

This Robocall Mitigation Program is reviewed periodically and updated as necessary to ensure ongoing compliance with FCC rules and industry best practices.

Authorized Representative:

Name: Abdelfattah Hammad

Title: CEO

Signature:

A handwritten signature in dark ink, appearing to read "Abdelfattah Hammad", written over a horizontal line.

Date: 01/21/2026