

Robocall Mitigation Program Description (Non-Confidential)

Company Name: JHCommunications Enterprise LLC

Date: 2026-01-20

1. Company Role

We are a VoIP reseller. We purchase wholesale VoIP services from upstream providers and resell them to end users. We do not provide SMS or MMS services.

2. Robocall Mitigation Practices

We perform Know Your Customer (KYC) checks before onboarding new customers. Our contracts prohibit the origination of illegal robocalls. We monitor call traffic for patterns consistent with illegal robocalling and take action if suspicious activity is detected. We cooperate fully with traceback requests from the FCC, law enforcement, and our upstream providers.

3. STIR/SHAKEN Implementation

We rely on our upstream provider's STIR/SHAKEN implementation for call authentication and attestation.

4. Compliance Statement

We comply with all FCC rules regarding robocall mitigation and will take prompt action against any customer found to be sending illegal robocalls.

5. Compliance Contact

Name: Mehak Salman

Email: Mehak.communications@jhenterpriseusa.com