

Robocall Mitigation Plan: Techunifi LLC

Effective Date: January 2, 2026

Company Name: Techunifi LLC

Entity Type: Voice Service Provider (Reseller)

1. Introduction

Techunifi is committed to eliminating illegal robocalls and maintaining the integrity of the public switched telephone network (PSTN). As a provider of hosted VoIP services, Techunifi implements the following robocall mitigation program to comply with FCC regulations under **47 C.F.R. § 64.6305**.

2. Know Your Customer (KYC) Procedures

Techunifi employs strict "Know Your Customer" protocols to ensure that our services are used only by legitimate entities. Our verification process includes:

- **Identity Verification:** Collecting and verifying business tax IDs (EIN), physical addresses, and authorized contact information for all new customers.
- **Service Usage Review:** Monitoring the nature of the customer's business to ensure their intended use of our voice services is consistent with legitimate business practices.
- **Terms of Service:** Our service agreements explicitly prohibit the use of our network for illegal robocalling, spoofing, or any fraudulent activities. Violations result in immediate service termination.

3. Call Analytics and Monitoring

Techunifi utilizes the advanced call analytics and monitoring tools provided by our upstream provider, **SkySwitch**.

- **Traffic Monitoring:** We actively monitor for suspicious traffic patterns, such as high-volume, short-duration calls or high call-completion failure rates.
- **Upstream Cooperation:** We rely on SkySwitch's STIR/SHAKEN authentication framework and real-time analytics to identify and mitigate potential robocall traffic before it enters the PSTN.

- **Proactive Mitigation:** If suspicious activity is detected, Techunifi reserves the right to block such traffic and investigate the source customer immediately.

4. Traceback Cooperation

Techunifi fully commits to cooperating with the Federal Communications Commission (FCC), law enforcement, and the **Industry Traceback Group (ITG)**.

- **Rapid Response Guarantee:** Techunifi commits to responding to all traceback requests within **24-48 hours** of receipt.
- **Point of Contact:** We maintain a dedicated compliance contact to handle all inquiries related to illegal robocalling and traffic origin.

5. Certification

Techunifi certifies that it has implemented the aforementioned robocall mitigation practices. We continue to evaluate our procedures to ensure we remain at the forefront of robocall prevention.

Authorized Signature: _____

A handwritten signature in black ink, appearing to read 'Rajesh Patel', is written over a horizontal line.

Printed Name: Rajesh Patel

Title: CEO