

Robocall Mitigation Program Description

Bigfoot Technology Group

1. Company Role and Scope

Bigfoot Technology Group (“BTG”) is an information technology and managed services provider. BTG does not operate as a telecommunications carrier and does not own, operate, or manage a public switched telephone network (PSTN). BTG does not directly originate, transmit, or sign voice calls to the PSTN. Instead, BTG administers and supports customer voice systems and related infrastructure, relying on upstream voice service providers, carriers, and telecommunications partners for call routing, call authentication, and STIR/SHAKEN implementation where applicable.

2. STIR/SHAKEN Applicability

In accordance with 47 CFR § 64.6301(f), BTG is not subject to STIR/SHAKEN implementation requirements. BTG does not originate calls as a voice service provider required to implement STIR/SHAKEN authentication and does not control or operate network elements capable of performing call signing. STIR/SHAKEN obligations, where applicable, are implemented and managed by the upstream voice service providers and carriers utilized by BTG and its customers.

3. Robocall Mitigation Measures

BTG employs reasonable and effective measures to mitigate the risk of illegal robocalls and spoofing, including but not limited to:

- Prohibiting the use of its services to originate or facilitate illegal robocalls or spoofed calls
- Engaging only with upstream carriers and voice service providers that implement STIR/SHAKEN and robust robocall mitigation programs
- Fully cooperating with upstream providers, industry traceback groups, the FCC, and law enforcement agencies in any investigation related to illegal robocalls
- Responding promptly and thoroughly to any traceback or regulatory inquiries related to voice services administered by BTG

4. Cooperation and Compliance Commitment

BTG is committed to responding in a timely and comprehensive manner to requests from the Federal Communications Commission, law enforcement agencies, and industry

traceback consortiums regarding investigations into suspected illegal robocalls. If illegal activity is identified, BTG will take appropriate action, including coordination with upstream providers, to assist in stopping such activity and ensuring compliance with all applicable regulations.

5. Contact Information

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