

Robocall Mitigation Program
Janelli, Inc.

1. Company Identification

Janelli, Inc.
87 East Market St., Suite 101
Red Hook, NY 12571
United States
Compliance Contact Email: bob@janellisecurity.com

2. Voice Service Provider Classification

Janelli, Inc. qualifies as a Voice Service Provider (VSP) as defined in 47 C.F.R. § 64.1600(r). Janelli, Inc. provides PSTN-interconnected voice services to end users as a reseller and does not operate its own originating carrier network.

3. STIR/SHAKEN Implementation Status

Janelli, Inc. does not independently implement the STIR/SHAKEN authentication framework. Janelli, Inc. relies on upstream voice service providers to originate, authenticate, attest, and sign calls using STIR/SHAKEN, including SkySwitch and Sherweb.

4. Robocall Mitigation Measures

Janelli, Inc. maintains a robocall mitigation program consistent with 47 C.F.R. § 64.6305(a) designed to prevent illegal robocall traffic. Measures include customer vetting, monitoring of call traffic for abnormal patterns, cooperation with upstream providers, and prompt response to complaints.

5. Response to Suspected Illegal Robocall Activity

If suspected illegal robocall activity is identified, Janelli, Inc. may suspend service, investigate the activity in coordination with upstream providers, take corrective action including termination of service if necessary, and cooperate fully with traceback requests from the FCC, law enforcement, and industry traceback consortium within 24 hours.

6. Ongoing Compliance

Janelli, Inc. reviews its robocall mitigation practices annually and updates its FCC Robocall Mitigation Database filing within ten (10) business days of any material changes.

7. Certification

This Robocall Mitigation Program Description is true and accurate to the best of our knowledge.

Authorized Representative: Robert Janelli
Title: President
Date: 01/19/2026