

Dear Robocall Mitigation Database Administrator,

This letter serves as the Robocall Mitigation Plan for **Hatamen Company**, submitted in accordance with FCC requirements.

HATAMEN COMPANY operates as a VoIP service reseller and conducts its business in full compliance with all applicable federal regulations and industry best practices related to robocall mitigation and call authentication. We are committed to preventing the origination and transmission of illegal, unauthorized, or fraudulent robocalls across our network.

To ensure compliance, HATAMEN COMPANY implements the following measures:

- We maintain strict customer onboarding procedures, including identity verification and lawful use validation.
- We monitor traffic patterns for suspicious or abnormal calling behavior and take immediate action when potential violations are identified.
- We promptly investigate complaints related to robocalls or unlawful calling activity and suspend or terminate service when appropriate.
- We cooperate fully with regulatory authorities and upstream providers to mitigate illegal robocalling activity.

HATAMEN COMPANY utilizes **SkySwitch** as its underlying VoIP service provider. **SkySwitch**, as the facilities-based service provider, has implemented and enforces **STIR/SHAKEN call authentication** on its network in compliance with FCC mandates. All outbound calls supported by SkySwitch are authenticated using STIR/SHAKEN where technically feasible, ensuring caller ID integrity and reducing the risk of spoofed or fraudulent calls.

Through these combined efforts, HATAMEN COMPANY ensures that its services are operated responsibly and that effective robocall mitigation practices are in place.

If additional information or documentation is required, please do not hesitate to contact us.

Sincerely,

HATAMEN COMPANY