

MKC TECH LLC

Robocall Mitigation Program (RMP)

Company Name: MKC Tech LLC

Company Code (OCN): 036M

Service Type: VoIP / Voice Service Provider

FCC Filing: Robocall Mitigation Database (RMDB)

Abuse Contact Email: abuse@mkctech.net

1. STIR/SHAKEN Implementation Status

MKC Tech LLC has obtained STI-PA approval and an active SPC token. The company is authorized through **Telonium STI-CA** as its approved STI Certificate Authority.

The company actively signs outbound SIP-based IP calls in full compliance with 47 CFR §64.6301.

STIR/SHAKEN Signing Activation Date: February 24, 2026

Certificate Authority: Telonium STI-CA

SPC Token Status: Active

All eligible IP-originated calls are signed using valid PASSporT identity headers.

1.1 Attestation Policy

MKC Tech LLC assigns A, B, and C attestations as follows:

A Attestation

Assigned when:

- Customer identity is fully verified
- Customer is authenticated
- Telephone number authorization is confirmed

B Attestation

Assigned when:

- Customer identity is known
- Partial verification of number authorization exists

C Attestation

Assigned when:

- Gateway or indirect traffic
- Telephone number authorization cannot be directly verified

Attestation levels are assigned in accordance with FCC rules and industry best practices.

2. Know Your Upstream Provider (KYUP)

MKC Tech LLC performs due diligence on all upstream providers before exchanging traffic, including:

A. FCC Verification

- Valid FCC Registration Number (FRN)
- Proper regulatory standing

B. RMDB Verification

- Active Robocall Mitigation Database filing
- Compliance status confirmation
- Review of FCC enforcement restrictions

C. STIR/SHAKEN Validation

- Confirmation of valid signing practices
- Use of approved certificate authorities
- No history of invalid or forged identity headers

D. Traceback Cooperation History

- Responsiveness to industry traceback requests
 - No unresolved enforcement actions
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3. Know Your Customer (KYC)

MKC Tech LLC conducts customer due diligence including:

- Government-issued ID (individuals)
- Business registration documents
- EIN / Tax ID verification

- Address verification
- Email, phone, and domain validation
- Review of calling use-case
- CPS (Calls Per Second) analysis
- ACD (Average Call Duration) review
- Destination risk profiling

High-risk customers are subject to enhanced monitoring and approval procedures.

4. Robocall Monitoring Program

MKC Tech LLC continuously monitors call traffic for indicators of illegal or abusive activity, including:

- Invalid or unassigned number attempts
- High-risk or anomalous calling patterns
- Short-duration call spikes
- Abnormal call bursts or CPS behavior
- Carrier alerts and traceback notices

The following traffic is subject to immediate blocking or suspension:

- Calls from invalid numbers
 - Calls involving Do-Not-Originate (DNO) listed numbers
 - Confirmed illegal robocall activity
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5. Enforcement Workflow – Three-Strike Policy

Strike 1 – Warning

- Immediate customer notification
- Written explanation required
- Campaign pause if necessary

Strike 2 – Final Warning

- CPS throttling or temporary suspension
- Mandatory compliance action plan
- High-risk classification

Strike 3 – Termination

- Full service termination
- Number blacklisting

- Notification to upstream providers
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6. Block-Upon-Notice Standard Operating Procedure

Upon receiving notice from the FCC, USTelecom Traceback Group, law enforcement, or an upstream provider:

1. Immediate suspension of suspected traffic
 2. Investigation initiated within 2 hours
 3. Preservation of SIP logs and CDRs (minimum 24 months)
 4. Root-cause analysis
 5. Enforcement action based on risk assessment
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7. Traceback Cooperation & SLA

MKC Tech LLC fully cooperates with industry traceback efforts and responds to all traceback requests within 24 hours.

Corrective action is taken promptly when illegal traffic is identified.

8. Abuse Reporting & Point of Contact

MKC Tech LLC maintains a dedicated abuse reporting channel:

Email: abuse@mkctech.net

Availability: 24/7 / 365

All complaints are logged, investigated, and resolved in accordance with this RMP.

9. Recordkeeping & Ongoing Compliance

MKC Tech LLC maintains records related to:

- KYC and KYUP procedures
- Robocall complaints and investigations

- Traceback requests and responses
- Mitigation and enforcement actions
- STIR/SHAKEN signing logs

The company continuously reviews FCC regulatory updates and updates its RMDB filing as required.