

Robocall Mitigation Program Description

1. Company Information

The filer is a non-U.S., non-facilities-based call center operating from Pakistan. The filer originates outbound voice calls for legitimate business purposes using third-party hosted dialing platforms and upstream voice service providers.

2. Nature of Traffic

The filer originates outbound voice traffic to U.S. telephone numbers for lawful business communications. The filer does not operate telecommunications infrastructure, does not act as a gateway provider, and does not directly interconnect with the U.S. public switched telephone network.

3. STIR/SHAKEN Status

The filer has not implemented the STIR/SHAKEN authentication framework and is not subject to a STIR/SHAKEN implementation obligation under 47 CFR § 64.6301. The filer relies on upstream U.S. voice service providers to implement STIR/SHAKEN where required.

4. Robocall Mitigation Measures

The filer maintains and enforces a robocall mitigation program that includes the following measures:

- Originating calls only for legitimate business purposes
- Prohibiting illegal robocalls, spoofing, and fraudulent activity
- Maintaining records of customers, campaigns, and call purposes
- Monitoring call traffic for abnormal patterns or high-volume misuse
- Honoring Do-Not-Call requests and applicable consumer protection rules
- Immediately investigating and stopping any suspected illegal robocall traffic

5. Traceback Cooperation

The filer commits to responding fully and within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement agencies, and the industry traceback consortium, and to cooperating fully in the investigation and mitigation of illegal robocalls.

6. Upstream Provider Reliance

The filer relies on upstream voice service providers for call routing, termination, and compliance with applicable STIR/SHAKEN obligations. Any traffic determined to be non-compliant will be terminated immediately.

7. Certification

The filer certifies that the information contained in this Robocall Mitigation Program Description is true and accurate to the best of its knowledge.

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Title:CEO

Date: 1/14/2026.