

Robocall Mitigation Program Description

Computer Systems & Services Inc.

Company Name: Computer Systems & Services Inc.

Role: Voice Service Provider serving end-users

Underlying Carrier: CoreDial

STIR/SHAKEN Implementation

Computer Systems & Services Inc. provides voice services to end-user business customers through an underlying carrier. STIR/SHAKEN authentication is implemented by the underlying carrier (CoreDial) for calls originated by the filer's end-user customers. The filer relies on its underlying carrier to perform call authentication and signing in compliance with applicable FCC rules.

Robocall Mitigation Program

Computer Systems & Services Inc. maintains a robocall mitigation program consistent with **47 CFR §64.6305(a)**. Reasonable steps are taken to prevent the origination of illegal robocall traffic, including but not limited to:

- Vetting customers prior to service activation
 - Prohibiting illegal robocalling through customer terms of service
 - Monitoring calling patterns for suspicious or abusive behavior
 - Taking prompt corrective action, including suspension or termination of service, when illegal robocall activity is identified
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Traceback Cooperation

Computer Systems & Services Inc. commits to respond fully and within **24 hours** to traceback requests from the FCC, law enforcement, and the industry traceback consortium. The filer cooperates with its underlying carrier and relevant authorities to investigate and mitigate illegal robocall activity.

Certification

Computer Systems & Services Inc. certifies that the information provided herein is accurate and that the company complies with applicable FCC robocall mitigation and STIR/SHAKEN requirements.

Authorized Representative:

Name: Jax Via

Title: System Analyst

Date: 1/8/2026