

Robocall Mitigation Plan

LaPlume Connect LLC

Effective Date: 18 Dec 2025

Last Updated: 5th Jan 2026

1. Company Overview

LaPlume Connect LLC (“LaPlume”) is a newly formed telecommunications service provider. The company operates as a **wholesale-only provider**, offering voice and related telecommunications services **exclusively to other service providers**. LaPlume does **not provide services to end users**, consumers, or retail customers.

At the time of this filing:

- LaPlume Connect LLC has **no active customers**
- LaPlume has **not yet been assigned an Operating Company Number (OCN)**
- LaPlume has **not yet implemented STIR/SHAKEN**
- LaPlume does **not originate consumer traffic**

2. Scope of Services

LaPlume Connect LLC provides:

- Wholesale VoIP and interconnection services
- SIP-based voice transport for downstream service providers

LaPlume does **not**:

- Originate end-user calls
- Provide retail voice services
- Assign telephone numbers to end users
- Engage in telemarketing, robocalling, or outbound consumer campaigns

3. STIR/SHAKEN Status

Because LaPlume Connect LLC:

- Does not yet have an OCN
- Does not originate end-user calls

- Does not currently control calling party numbers (ANI ownership)

LaPlume is **not currently able to implement STIR/SHAKEN authentication**.

Once LaPlume obtains an OCN and begins originating traffic, the company commits to:

- Implement STIR/SHAKEN in accordance with FCC rules and industry standards
- Register with the appropriate STIR/SHAKEN governance authorities
- Obtain the necessary certificates for call authentication

4. Robocall Mitigation Measures

Although LaPlume does not originate consumer traffic, the company has adopted the following **robocall mitigation practices**:

4.1 Wholesale-Only Traffic Controls

- LaPlume provides services only to verified service providers
- All downstream customers must represent that they comply with applicable FCC robocall and telemarketing regulations
- LaPlume prohibits illegal robocalling and caller ID spoofing in its agreements

4.2 Customer Due Diligence

Before onboarding any customer, LaPlume will perform reasonable due diligence, which may include:

- Business verification and ownership review
- Review of the customer's service model (retail vs wholesale)
- Confirmation of compliance with robocall mitigation obligations

4.3 Traffic Monitoring

When traffic becomes active, LaPlume will:

- Monitor call patterns for abnormal behavior
- Investigate complaints or reports of suspicious traffic
- Take corrective action when necessary, including suspension or termination of service

5. Response to Traceback Requests

LaPlume Connect LLC commits to:

- Cooperate with lawful traceback requests from industry traceback groups, regulators, or upstream providers

- Respond to traceback inquiries in a timely and good-faith manner
- Provide available call detail records (CDRs) consistent with applicable law

6. Ongoing Compliance Commitment

LaPlume Connect LLC acknowledges its obligation to:

- Update this Robocall Mitigation Plan as its operations evolve
- Implement additional mitigation measures as required by FCC rules
- Update its RMD filing upon obtaining an OCN, originating traffic, or implementing STIR/SHAKEN

7. Contact Information

Company Name: LaPlume Connect LLC

Compliance Contact: Compliance Team

Email: support@laplumeconnect.com

8. Certification

LaPlume Connect LLC certifies that the information provided in this Robocall Mitigation Plan is accurate to the best of its knowledge and that the company will comply with all applicable FCC robocall mitigation requirements.