

Robocall Mitigation Program Description

EmpreX Ally

EmpreX Ally operates as a marketing and business development agency and does not operate as a facilities-based or interconnected Voice Service Provider. EmpreX Ally does not own, operate, or manage telecommunications infrastructure and does not originate calls on its own network.

All outbound calling activity conducted by EmpreX Ally is performed using third-party voice service providers and carriers that are responsible for originating calls and that maintain compliance with applicable STIR/SHAKEN authentication and robocall mitigation requirements.

EmpreX Ally has implemented internal policies and procedures designed to prevent the origination of illegal robocalls, including but not limited to:

- Compliance with applicable federal and state telemarketing laws and regulations.
- Verification and vetting of clients and campaigns prior to initiating outbound calling activity.
- Requirements that clients represent and warrant lawful consent where required.
- Monitoring of outbound calling activity for compliance purposes.
- Immediate suspension of any campaign suspected of violating applicable laws or regulations.
- Cooperation with traceback requests, law enforcement inquiries, and regulatory investigations, if applicable.

EmpreX Ally maintains these policies as part of its commitment to responsible calling practices and the prevention of illegal robocall activity.